

Executive Board

Niederdorf, 20th March 2020

Customer information regarding our company's operating status during the SARS-CoV-2 pandemic

Dear valued business partner,
Dear Sir or Madam,

The Corona virus has now involved also Europe and Germany. We are responsible for the information facing new challenges, especially as the news situation is developing dynamically. Many daily routines are turned upside down by current events. The propagation speed is leading all of us to unprecedented challenges on which also authorities are reacting now with drastic measures and further will follow certainly.

Highest priority is the protection of our employees and our business partners. We have immediately taken necessary actions in order to maintain fundamental and effective preventive hygiene measures and our employees as well as visitors are sensitized. All processes are subject to current prevention and hygiene requirements. Within our SKS Task Force CORONAVIRUS we will make an impact on all relevant issues with the required urgency.

It is important for us that also our long-standing business partners are informed regarding state of SKS.

Therefore some important information:

Our location is open and able to work. The production still takes place without any significantly restrictions. We are able to deliver for the most part. The order acceptance and processing continue as usual. Delivery dates can be confirmed under reserve due to unpredictability of further development. Unfortunately, not only for new orders also for existing ones. We would ask you to check your demands, prioritize if necessary and order immediately.

Your well-known contact persons are at your disposal for any questions although we are already switch to shift work or if possible to mobile working (home office) as a contribution to reduce the risk of infection. We discontinued business trips and visits. Any visits are replaced by video conferencing. Our focus has always been on availability of offered products. It is our aim to preserve continuously as best as possible to maintain the operational readiness and availability highly, although the situation is going to cause difficulties to SKS and the whole industry that are not yet known.

Right now transports of goods can still pass the borders. However, there can be massive delays and the transport times are changing. In addition to supply capability of our suppliers, it is an essential aspect how the logistics companies manage the delays even at cross-border transports to avoid and reduce them. We are in close contact with the companies as well.

Furthermore, it is important for us that you as our customer are informed about our delivery performance. According to current information and trend evaluation increasing delays and failure in deliveries can be expected in the future. This will also affect our readiness for delivery towards our customers that is under self-supply reservation in general.

The situation can only be assessed at very short notice and a forecast for the next weeks and months is not possible. We strictly follow the regulations of the federal government along supply chain. Therefore, we would ask you to consider delivery delays and any shortages of ordered items.

From today's perspective, it can be assumed that there will be delays in delivery or shortages despite the broad commitment and precautionary measures. The WHO and authorities classify the current pandemic as an international health emergency, which is to be considered as a case of force majeure. We continue to be at your disposal and do our best to meet your requirements. Let us manage the critical situation together with a good sense of proportion, with understanding and consideration and stay healthy!

Yours sincerely
SKS Kontakttechnik GmbH



Thomas Rupf
Vice President